

# Support Services



As a resident of Fox Hill Village, you have access to our Support Services program for personal care in your home. This program uses a tiered approach in which you only pay for the level of support you need. Services are provided by our experienced team of certified nursing assistants (CNAs) who can assist with activities of daily living such as bathing, dressing, grooming, and more. Levels 2 and 3 also include nurse oversight and medication management.

Your care plan will be tailored to your individual needs and preferences, so you can continue to dine, socialize, and take part in your favorite Fox Hill Village activities with greater peace of mind.

## LEVEL 1

Level 1 provides limited support with activities of daily living from a CNA. At Level 1, residents can receive up to 2 units per day, with a maximum of 14 units per week.

Level 1 Services	\$17.50/unit
Level 1 Enrollment Fee	None

## LEVEL 2

Level 2 support provides a tailored care plan for long-term assistance with activities of daily living from a CNA. It also includes nurse oversight, wellness visits, and medication management. Level 2 Support Services include up to 6 units per day, with a maximum of 42 units per week. Overages are billed in one-unit increments.

Level 2 Services	\$100.00/day
Level 2 Overages	\$20.00/unit
Level 2 Enrollment Fee	\$100.00

## LEVEL 3

Level 3 support provides nursing oversight, wellness visits, and medication management for residents who are receiving ongoing private home care through an outside agency. Level 3 services are billed as a flat daily fee.

Level 3 Services	\$65.00/day
Level 3 Enrollment Fee	\$100.00

## NURSE VISITS

Nurse visits are available to Fox Hill Village residents for acute illnesses or emergencies. In these instances, no commitment to or contract for Support Services is required.

Emergency visit by Fox Hill Village nurse	\$75.00 per response
Non-emergency visit by Fox Hill Village nurse	\$20.00/unit
Ambulance call	No charge

Activities of Daily Living	Estimated Units
Medication Reminder ( <i>Levels 2 and 3 only</i> )	1
Eye Drops ( <i>pre-op or post-op; per visit</i> )	1
Shower	2
Sponge Bath	1
Dressing Assistance	1
Compression Stocking Assistance	1
Light Housekeeping ( <i>make bed, empty trash, return OZZIs, tidy up</i> )	2
Check Refrigerator ( <i>clean out old food</i> )	1
Change Bed Sheets	1
Laundry ( <i>one load</i> )	3
Light Meal Prep	1
Clean Up After Meal	1
White Bag Delivery	1
Heat and Plate Meal	1
Menu Election Assistance and/or Drop-Off	1
Safety Check	1
Escort ( <i>one way</i> )	1
Walking Companion	2
Miscellaneous Charges	1



10 Longwood Drive | Westwood, Massachusetts 02090 | Phone: 781.399.7000 | FoxHillVillage.com

