

Support Services



As a resident of Fox Hill Village, you have access to our Support Services program for personal care in your home. This program uses a tiered approach in which you only pay for the level of support you need. Services are provided by our experienced team of certified nursing assistants (CNA's) who can assist with activities of daily living such as bathing, dressing, grooming, and more.

Your care plan will be tailored to your individual needs and preferences, so you can continue to dine, socialize, and take part in your favorite Fox Hill Village activities with greater peace of mind.

SUPPORT SERVICES I

I provides limited support with activities of daily living from a CNA. At Level 1, residents can receive up to 2 units per day, with a maximum of 14 units per week.

I Services	\$20.00/unit
Enrollment Fee	None

SUPPORT SERVICES II

II support provides a tailored care plan for long-term assistance with activities of daily living from a CNA. It also includes nurse oversight, wellness visits, and medication management. Level 2 Support Services include up to 6 units per day, up to 42 units per week. Overages are billed in one-unit increments.

II Services	\$110.00/day
Overages	\$20.00/unit
Enrollment Fee	\$100.00

MEDICATION MANAGEMENT (MM)

The Medication Management option provides self administered medication with staff oversight. This service includes unlimited medication reminders by a Certified Nursing Assistants who will be administering, releasing medication from blister packs and observing the resident while they take the medication. It is overseen by a nurse who also conducts wellness visits as requested, or as needed.

Medication Management Services Daily Rate	\$70.00/day
Medication Management Enrollment Fee	\$100.00

NURSE VISITS

Nurse visits are available to Fox Hill Village residents for acute illnesses or emergencies. In these instances, no commitment to or contract for Support Services is required.

Emergency visit by Fox Hill Village nurse	\$75.00 per response
Non-emergency visit by Fox Hill Village nurse	\$50.00/unit
Ambulance call	No charge

Activities of Daily Living	Estimated Units
Medication Reminder	1
Eye Drops (<i>pre-op or post-op; per visit</i>)	1
Shower	2
Sponge Bath	1
Dressing Assistance	1
Compression Stocking Assistance	1
Light Housekeeping (<i>make bed, empty trash, return OZZIs, tidy up</i>)	2
Check Refrigerator (<i>clean out old food</i>)	1
Change Bed Sheets	1
Laundry (<i>one load</i>)	3
Light Meal Prep	1
Clean Up After Meal	1
White Bag Delivery	1
Heat and Plate Meal	1
Menu Election Assistance and/or Drop-Off	1
Safety Check	1
Escort (<i>one way</i>)	1
Walking Companion	2
Miscellaneous Charges	1

Support Services Enrollment

Program Guidelines:

- Support Services II and medication management require a minimum of 30 consecutive days.
- Cancellation of Support Services II or medication management requires a 30-day written notice, except in the event of a permanent transfer or passing.
- Charges will be posted on monthly statements.

I have read and understand the Support Services program guidelines and costs.

I am enrolling in: ____ Support Services I ____ Support Services II ____ Medication Management

Start Date: _____

Resident Name (print) _____ Resident Signature _____ Date _____

If applicable: Family Member Name (print) _____ Family Member Signature _____ Date _____

Support Service Nurse Signature _____ Date _____

Questions? Call the Support Services department at 781.493.6812.

